

L E A D E R S  
**SURVEY**

# Hoteliers Hall of Achievement Recipients 2007



**GAIL ISONO**

The first female, and only the sixth person in the family-owned and operated Huntington Hotel's 82-year history to hold the position of General Manager, this native of Honolulu, Hawaii oversees all departments and operations of the 135-room luxury hotel. With over 21 years of experience in the hospitality industry, she joined the property in 1990 as sales manager. She makes sure that this San Francisco landmark continues to be known for its long-standing tradition of high standards, gracious service, and quiet, understated luxury.

SHILLA SEOUL  
**MANSOO LEE**



Having enjoyed a long and successful career with Samsung Corporation, where he gained international experience including overseeing worldwide petrochemical operations as well as leading Samsung America's operations, he currently serves as President & CEO of The Shilla Hotels and Resorts as well as General Manager of The Shilla Seoul. His leadership has enabled The Shilla to be a leader in market share for rooms and banquet sales in Korea, and established it as one of the best business hotels in the world.

*For the past 11 years, we have asked our readers, the heads of the travel departments at major corporations, and leaders in the hotel and airline industries: Who are the best hotel executives?*

*Each year, we have published the results of that poll, and through the years some names have been consistently rated at the top for different reasons. Some run large, internationally famous hotels, while others run small, boutique hotels with equally fine service.*

*Because of this continued record of excellence, we created a Hall of Achievement to honor those dedicated hoteliers who have truly become legends in their field. To the left are this year's inductees; below is a list of the past members of the Hoteliers' Hall of Achievement.*

**HONORED MEMBERS OF THE  
 HALL OF ACHIEVEMENT**



**JAMES MCBRIDE**

A seasoned hotelier, he has worked with some of the leading properties throughout the world, including The Ritz Carlton Hotel Group's properties in Boston, San Francisco, Hawaii, Singapore, Hong Kong, Kuala Lumpur and Washington DC. He has also served as General Manager of The Grosvenor House in London, where he guided a repositioning of the property after an extensive renovation. His knowledge of all aspects of the business and his ability to attract and retain top talent have been instrumental in ensuring that The Carlyle continues to have a special place in the fabric of New York society.

LANGHAM  
**DUNCAN PALMER**



There is little that this experienced hotelier has not seen during his years with some of the most respected hotel groups worldwide, including Mandarin Oriental and the Savoy Group. He has worked throughout Asia and led some of the finest properties in London, including The Savoy and The Connaught. He is known for his focus on personal service and building customer relationships. He has served as Managing Director of Langham Hotel, London since 2004, and is responsible for the overall strategic approach for the property, which is the flagship of Langham Hotels.

- GEORGE BENNEY**
- RAYMOND N. BICKSON**
- DENNIS A. CLARKE**
- DAVID J. COLELLA**
- CHRISTOPHER COWDRAY**
- ALBERTO DEL HOYO**
- GEOFFREY GELARDI**
- TERENCE R. HOLMES**
- MANFRED J. &  
 CHRISTINA HÖRGER**
- CHRISTOPHER HUNSBERGER**
- BERNARD LACKNER**
- PHILIPPE LEBOEUF**
- NIKLAUS LEUENBERGER**
- DIDIER LE CALVEZ**
- PAUL LEONE**
- ERIC O. LONG**
- CARLOS LOPES**
- KARL NUESER**
- MARIA RAZUMICH-ZEC**
- GUENTER H. RICHTER**
- NATALE RUSCONI**
- CHRISTOPH SCHMIDINGER**
- EDWARD V. STAROS**
- MARCO TORRIANI**
- KURT WACHTVEITL**



**FRANK VAN DER POST**

Having spent over 20 years with InterContinental Hotels Group, most recently as Regional Vice President of Operations for the Eastern U.S. and the Caribbean, and General Manager of The Barclay in New York, he joined Jumeirah in 2005 and oversees all aspects of the Group's operations in the Americas. His understanding of the entire breadth of hotel management, from finance to food and beverage to personal service to attracting top talent, are key factors that will ensure Jumeirah's growth and success in the Americas.